Translate

Deskpro - 2025-09-10 - Comments (0) - Account Management

How to Change Translation Settings in Your Web App

Overview

This guide walks you through changing the translation and language settings in your web application to display content in your preferred language.

Accessing Translation Settings

Method 1: User Profile Menu

1. Click on your **profile picture** or **username** in the top-right corner of the screen
2. Select **Settings** from the dropdown menu
3. Navigate to **Language & Translation** or **Preferences**
4. Choose your preferred language from the dropdown list
5. Click **Save Changes**

Method 2: Quick Language Switcher

1. Look for the **language selector** (usually displays current language like "EN" or "English") in the header or footer
2. Click on the language selector
3. Choose your desired language from the list
4. The page will automatically refresh with the new language

Available Languages

The application currently supports:

- English (EN)
- Spanish (ES)
- French (FR)

- German (DE)
- Japanese (JP)
- Chinese Simplified (ZH-CN)
- Portuguese (PT)

Auto-Translation Features

Enabling Auto-Translation

1. Go to **Settings → Language & Translation**
2. Toggle **Auto-translate content** to ON
3. Select your **source language** (language you're translating from)
4. Select your **target language** (language you want content translated to)
5. Click **Apply Settings**

Translation Quality Settings

- **High Accuracy**: Slower but more precise translations
- **Fast Translation**: Quick translations with standard accuracy
- **Balanced**: Recommended setting for most users

Troubleshooting

Translation not working?

- Clear your browser cache and reload the page
- Check that JavaScript is enabled in your browser
- Verify your internet connection is stable

Content partially translated?

- Some technical terms or proper nouns may remain untranslated
- User-generated content might have translation delays
- Try refreshing the page after 30 seconds

Wrong language displaying?

- Check your browser's default language settings
- Ensure you've saved your language preferences
- Log out and log back in to refresh your session

Need Help?

If you continue experiencing issues with translation settings:

- Contact our support team at support@example.com
- Visit our community forum for user discussions
- Check our video tutorials in the Help Center

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